



# ETERNAL HOSPITAL



Letter No. EHCC/JPR/2023-24/509

Date: 06.03.2024

To  
President/Secretary  
Bagaria Education Trust  
Jaipur, Rajasthan

**Sub: Regarding Empanelment of Eternal Hospital (a unit of Eternal Heart Care Centre & Research Institute Pvt. Ltd.), Jaipur.**

Respected Sir,

**Eternal Hospital** (A unit of Eternal Heart Care Centre and Research Institute) has always set benchmarks in patient care, clinical research protocols and healthcare delivery systems. Eternal Hospital has emerged as the most preferred multi-speciality hospital of Rajasthan with 250 bed capacity. This landmark Healthcare Institute is the result of the vision of Mrs Manju Sharma and Dr. Samin K. Sharma, world renowned Interventional Cardiologist based at Mount Sinai Hospital, New York, USA. The **JCI (Joint Commission International)** accreditation consecutively for the second term is a testimony to Eternal Hospitals' constant endeavour to provide world-class patient care and maintain highest standards in healthcare delivery in Rajasthan. Eternal Hospital has a knowledge sharing arrangement with **Mount Sinai Hospital New York USA**, which has been internationally recognized for its top-performing physicians and revolutionary research centers. This tie up helps to understand the growing demands through which we are constantly planning and implementing measures that will take care of the health of tomorrow's India. We are focusing our efforts and investing our resources towards educating people on the importance of awareness, prevention and early detection. We believe that this is the best and the only enduring way to build a healthy India of tomorrow. Eternal Hospital is India's preferred Centre for Excellence from **American College of Cardiology**. this is further complemented by our teams of highly trained nurses and paramedical staff for which Eternal Hospital has been awarded with **Nursing Excellence Award**.

The Critical Care Units at Eternal Hospital have the unique expertise and ability to interpret important therapeutic information and they have access to sophisticated equipment to provide quality care round the clock. Currently the hospital is having 225 beds devoted for the patient comfort which includes ICU's, Economy Wards, Semi-private Rooms, Private/Deluxe Rooms and Super-Deluxe/Suite Rooms.

All construction and adaptation of technology has been done in adherence to international norms. An aesthetically inspiring building backed by highly dedicated customer services bear the

*Mitani*

(A Unit of Eternal Heart Care Centre & Research Institute Pvt. Ltd.)

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differentiating mark for Eternal Hospital. Latest range of equipment ranging from a highly equipped ICU, advanced Cath Lab and Radiological equipment like 256 Slice CT Machine, MRI and X- Ray are some of the examples of the high benchmarks Eternal Hospital maintains for its patients. Total environmental control with proper treatment of air and water, well provided waiting space, sophisticated and well stocked pharmacy and facilities for communication and refreshment enhances the patient comfort. Supporting most modern healthcare, we adhere to stringent infection control, environment protection, biomedical waste disposal, sewage treatment and rainwater harvesting.

#### **Chief Highlights of 2023:**

- For the 4th consecutive year 'Eternal Hospital' has been awarded as the Best Multispecialty Private Hospital of Jaipur by 'The Week Magazine' for Best Hospital Survey 2023.
- Eternal Hospital has been listed among top 20 hospitals of India by Industry Insight 2023.
- Your valuable feedback has helped us to reach highest ever google review rating of 4.5 stars.
- Crossed 100 Renal Transplants and did the first successful ABO incompatible kidney transplant.
- CT machine replaced by 256 slice advanced CT.
- Cath Lab - Replaced Philips FD-10 with Philips Azurian CM12 & CM20-high end in resolution.
- BMD Machine Primus by Osteosys 1st in Rajasthan with ability to measure body composition, skeletal morphology, and sarcopenia.
- Eternal Voice of Doctors – an event which had a gathering of around 1500+ doctors across the globe to showcase their singing talent in front of judges like Kumar Sanu and Alka Yagnik.
- Eternal Hospital is the 2nd Indian hospital having Recognition of Centre of Excellence (COE) from American College of Cardiology.
- Eternal Hospital is the only centre in Rajasthan with highest numbers of successful heart transplants.
- Eternal hospital has been medical partner for Rajasthan Royals in Men's & women's IPL

#### **Societal Awareness Programs**

- a. Improving road safety and emergency care in association with Jaipur traffic police and Community for Safer Roads.
- b. Association with Govt of Rajasthan and UNICEF to spread Rubella and Measles awareness campaign.
- c. Dedicated state-of-the art ICU in Jhalawar for Rajasthan Govt; a great community service activity.

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- d. Public Private Partnership (PPP) with the Rajasthan Govt to start Jaipuria Hospital Cardiology and Radiology unit by Eternal Hospital.

Thanks for your commitment to excellence and continued dedication in all aspects of medical care at Eternal Hospital making it as the premier 'go to center' in Rajasthan and North India. We consistently focus on providing up-to-date medical services that allow us to improve the health of the communities we serve with compassion and sensitivity to the individual needs of our patients and their families.

### Annexure I

#### OPD & IPD Services:

##### **1.1. OPD Services:**

The following **special discounts** shall be offered by Eternal Hospital, Jaipur to staff members of **Bagaria Education Trust** and their dependents (spouse, children and parents) on OPD facilities:

- 10% discount on Doctor Consultations
- 10% discount on Pathological Investigations
- 10% discount on Radiological Diagnostics
- 10% discount on OPD Procedures
- 05% discount on Health Packages

##### **1.2. IPD Services:**

With regard to Indoor admissions (IPD related services), the staff members of **Bagaria Education Trust** and their dependents (spouse, children and parents) shall be offered:

- 10% discount on the gross IP Bill (excluding Drugs & Consumables, implants, stents, telephone calls, meals, blood processing charges, admission fee, registrations fee etc.) with upper discount limits is Rs. 25000/-
- 5% discount on fixed cost package surgeries.

**Note: The discounts are not valid on:**

1. Visiting Consultant, Drugs & Consumables, implants, stents, telephone calls, meals, blood processing charges, admission fee, registrations fee etc.
2. Specialized Lab/Radiological Investigations sent to other diagnostic centre/city shall be charged as per actual.
3. Medclaim policies and payments made through TPA's.

*M. K. Singh*

**Eternal Hospital-Symbiosis:**

Eternal Hospital values relationship with your esteemed organization and shall offer Informative Lectures by Super Specialists in Cardiac, Orthopaedics, Neuro Sciences etc. on Preventive Medicine absolutely free of charges. This includes:

- o Prevention of Disease
- o Disease Management

Eternal Hospital, Jaipur has a team of dedicated doctors and healthcare professionals with expertise in preventive health in various therapeutic areas Lifestyle disease management etc. We strongly believe in preventive health programs for the society at large. We are pleased to offer Health Talks and camps for your employees and their dependents.

**Payment Terms & Conditions:**

- o All OPD and IPD bills (including members and their dependents) are to be paid in Cash.
- o To avail discount, the identity card/letter issued from authorised signatory and copy of valid ID proof has to be submitted **at the time of admission or within 24 hours of emergency admission.**
- o Exclusion/Inclusion list of Medicines & Consumables shall be applicable as per existing schedule of charges of Eternal Hospital, Jaipur.

**Validity:**

The agreement is valid till **31<sup>st</sup> March 2025** which may be renewed after expiry of one year period each time with mutual consent of both the parties.

For continuity of the benefits to members of **Bagaria Education Trust** we request you to organize any activity like medical camp/ Health awareness talk within the three months period from the date of signing of this agreement.

For more assistance, you may contact **Mr. Abhishek Choudhary, Manager -Marketing @9251650989** Email ID **abhishek.choudhary@eternalheart.org**

Looking forward for your kind confirmation on above mentioned facilities and long-lasting relationship.

For Eternal Hospital, Jaipur

Nitesh Tiwari  
Sr General Manager - Marketing  
Eternal Hospital, Jaipur



For Bagaria Education Trust

Authorized Signatory

Accepted and agreed.